

By consumers, for consumers...



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Report: #634068 Complaint Review: Inфуzy Submitted: Friday, February 11, 2011 | Posted: Friday, February 11, 2011 | Reported By: Topher — Tampa Florida United States of America

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My recent dealings with inфуzy are over the past 6 months. I reached out to them from a facebook ad. As a training company, I use the inфуzysoft CRM and find it very cumbersome... In discussing with them what they could do, I became excited that they would be able to do far more than just work on my inфуzysoft software.

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God Allah, Almighty, Creator, Divine, God Almighty, Godhead, Jehovah, Yahweh, Lord, Supreme Being, Yahweh felony endorsement, gross negligence, failure to maintain a safe environment, and ongoing psychopathic behavior, cruel sadistic punishments Heaven, Other

Live Drive LiveDrive.com Do NOT TRUST LIVE DRIVE! Media, Pennsylvania

Evidon Rescue Brian Zink Rips off homosexuals who are in foreclosure and unlicensed practice of law Los Angeles, California

CoverModels Management Inc. Victim Duane Scorn! Be Aware! Ottawa, Ontario Canada

Confidential Psycho Andrew Sexton allowed my really nice shirt to get a stain on it on my birthday. It was gray and silver with sparkles on it and now it's ruined forever Newport Beach, California

Andrew Sexton Horrific help with patient reviews, and Internet

Psychic Andrew Sexton used the word black when talking to me instead of African American I have 6 children and I want to have one more with my soulmate who is the man next door but he's already got a baby mama and 4 children of his own Newport Beach, California

Bill Unehmer-Marie Unehmer-William Roper Unehmer William Unehmer-Bill Investor Fraud; William Unehmer Exposed-Real Estate Scammer-Bill Unehmer-I Hate Unehmer-Scam Scams Monitor Internet

American Truck Showrooms American Truck Group Ripoff Report has close to 100 reports on this company, but they are hard to find when they change their name all the time! Gulfport, Mississippi

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foreclosure presentation once, she aim media, national settlement lms Bradline

Labadie, Robert Raff Complete ripoffs on artists, incompetent, liars, criminals, fraudsters Grand rapids, Michigan

Masser TV aka Masser Management I never got my max & stop Bronx, New York

Pro-Painl and Body Details MvAnex Derick MvAnex is a Cook and a Fraud, NOBODY Should do business with this piece of SHIT!! He is a lying sack of fake SHIT!! Kenah, Texas

Bear Bottom Diapers Services cloth Diapers baden, Ontario

ANDREW CLARK THE PARROT PLACE ANDREW CLARK THE PARROT PLACE, lms on men-reports thieves will rip you off, do not purchase bids from them Iy ANDREW CLARK THE PARROT PLACE RUNNING BIRD BILL EXCONS THEIR LIARS DO NOT BUY BIRDS Hill-Dale Dr Shelbyville, Kentucky 40065, Kentucky

Major League Roller Hodsey MRH, Doug Jones, Douglas Jones LIAR and hides and covers up what the commissioners does at events Myrtle Beach, South Carolina

Doug Jones Douglas Jones, MLRH Commissioner Credits On His Wife, Liar & Fraud Internet

Nationwide Relocation Services Relocated with

Colonial/American Van Lines, Allstate Relocation Negligence, lies, incompetence, deception of property Internet

Parish's Services of Robin schulder Robin schulder, michaëlle ferris, stigm michaëlle, Lisa Hill, john ferris, mike ferrara liar, their, con, expensive, animal abuser quakers, New York

Hendrix Machinery LLC Jim & Greg Hendrix Be Aware HENDRIX

MACHINERY LLC Equipments DO NOT MATCH HIS ADVERTISING and Has HIDDEN DEFECTS and MISREPRESENTATION, Livingston, Texas

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Ripoff Report - Girls Gone Wild

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Doctored Reviews

What patients don't know Why Medical Justice's an

Doctored Reviews is designed to help patients, doctors, and webistes understand the problems created by Medical Justice, a company that has used its patient reviews, and to offer some ways that let patients freely talk about their healthcare experiences.

DEMOCRACY is for PEOPLE

The government should serve voters, not corporate special interests. Public Citizens needs to empower ordinary citizens, reduce the influence of big corporations on government, open the government to public scrutiny, and hold public officials accountable for their misdeeds.

From: Nicholas Grant (XXXXXX@inфуzy.com) To: XXXXXXXXXXXXX

Cc: 'Grant James' <XXXXX@inфуzy.com>; 'Sterling Gams' <XXXXXXX@inфуzy.com>; 'Casey Page' <XXXXXXX@inфуzy.com>

Received: Wednesday, August 25, 2010 9:07 AM Subject: Inфуzy Proposal for XXXXXXXXX

Once again thank you for your time today. I have a clearer understanding as to the direction you are looking to go, and I strongly feel we have the resources to help get you there. I just spoke with my partner Grant James and we at Inфуzy, Inc. are very excited at the opportunity of working together.

Infusionsoft Support

We will have one of our highly qualified Inфуzy consultants assigned to your account. His name is Sterling Gams, and is an expert in Infusionsoft. At one point he worked for Infusionsoft, and has since joined our team to provide optimal Infusionsoft support for our clients as needed.

Traffic Geyser Grant James, my partner and founder of Inфуzy, is an expert when it comes to making systems work. Grant will guarantee that your investment in Traffic Geyser will pay off for you in the end.

Marketing

Through a variety of marketing strategies including Facebook Advertising, Google AdWords, SEO, Media Buys, and Domain Domination, Grant will drive traffic to your site and create a powerful presence for you online.

Web Development & Support

As needed, Inфуzy will offer web development and maintenance. Casey Page is our lead developer/programmer and will assist when necessary.

This is a very diverse project, yet we have a very qualified and diverse team that can meet all of these needs. We are very good at what we do.

https://crmzy.infusionsoft.com/cart/?cprogram\_id=9

If you have any questions please let me know. Best, Nicholas Grant

Needless to say, I was eager to get started. I paid the \$2000 and scheduled my call with Grant. In speaking with him, he immediately discouraged me from using TrafficGeyser, the system that Nicholas said he was the expert in, and instead he recommended I use a program called Tube Mogul, which supposedly does the same thing, but at no cost to me.

He also encouraged me to create a membership website instead of many of the other marketing ideas mentioned above, to which I agreed, there was an additional cost to this design and I became weary.

To make a very long story short, nearly every service that they promised me above for the \$2000 had an additional charge to it. This was never stated in the quote (with the exception of pay-per-SEO). I will say that Grant refunded me \$600 after the initial charge because he was taking the contract in a different direction which he felt made the costs less. While I didn't require this, I was appreciative.

During our call, he mentioned that he would like to receive some training in professional speaking which is my expertise. We talked about my flagship program which was \$20,000 in tuition and I proposed the idea of letting him attend the course at no charge in exchange for his services, to which he agreed.

Later, he opted out of attending the course personally, and decided to send Nicholas Grant. A move that I discouraged based on his outcomes for his company.

He also encouraged me to create a membership website instead of many of the other marketing ideas mentioned above, to which I agreed, there was an additional cost to this design and I became weary.

In addition to the introductions to my customers, I also introduced him to key players in the Branding, Product Distribution, and Credit Card Services industries.

During the course, I approached Grant with the possibility of designing all of the membership websites for my seminar attendees. We agreed that \$700 per person would be fair (only later to discover on his website he advertises this exact service for only \$497 (The InfusionsoftWP Done For You Set UP Package) Inфуzy was very slow to implement these services, down right neglectful as you will read in their email that they sent me all of my participants...

From: Nicholas Grant (XXXXXX@inфуzy.com) To: XXXXXXXXXXXXXXXXXXXXX [all seminar attendees and myself, and Grant James]

Received: Thursday, January 13, 2011 8:27 PM Subject: Websites

Friends, First off, I miss you all! I hope you all had a great New Year. I know many of you are probably not at all surprised that I have not yet been able to make a meeting, and just so you know, I haven't because I feel obligated to live up to my reputation and what won me MVP. Please note, I have listened to every call and I am copying the best I can with all of the great info XXXXXX is providing. Great stuff.

I know this email is long overdue but after some internal 'house cleaning' I am ready to knock these sites out for you guys - if you are still in need. I have a close personal friend of mine, who recently broke off to form his own company within the Infusionsoft community - Richard Broadhead, who will be handling your websites.

The best way to handle this is to email Richard at XXXXXXX@infusionspress.com and set up a time to speak with him. He has GoToMeeting and is also on Skype. His Skype name is richardbroadhead. Add him on Skype and set up a time to talk with him.

When you meet with Richard please have the following ready: 1. Pictures 2. Bios 3. Domain names (if you have them) 4. Logos 5. Desired Color Schemes 6. 18 min. Videos (if they are ready) 7. Testimonials

Regardless if everything listed above is ready or not, we will build the site in such a way that we can do it later. We will create placeholders, for any missing pieces, for the time being. I have spoken with several of you and we have talked about getting your sites done earlier, PLEASE forgive me. I can make excuses as to why this has been the case - I won't though, but please take it from me, this - what we are offering now - is better for everyone at hand. If you are still interested in having your sites completed please contact Richard immediately. He has cleared his schedule for the next 2 weeks to ensure that these are his #1 priority.

I hope this finds all of you well. Again, I miss you all.

Best, Nicholas Grant (MVP) Inфуzy, Inc. 214-784-1786 Skype: nicholasgrnt

They were to design sites for my members that would compliment the Inфуzy monthly consulting fees with the idea of landing each of the members as new clients for Inфуzy. These sites were never designed, and I received complaints from my customers as to how slow and non-responsive they were.

During this whole time, Grant was supposed to be consulting with me for my company and designing a membership site for myself. I rarely had updates, and when I did they were Grant complaining about how long it took him to do something or how expensive it was for him to do it. (By the way, during this process he also auto charged my credit card again for consulting fees. I reminded him of our agreement, he asked me if he could refund me half now and half later because he was 'fucking out a lot of money' and needed some time. I agreed, he refunded me \$700 immediately and I've never seen the additional \$700 refund. All in total, I'm not out that much financially.

Last week, after several non-returned phone calls, and no progress on a website which was promised to me months prior I finally got a hold of Grant and myself, which was an extensive time consumer for him, and he in exchange for the remaining trade value from my program (assuming I actually got value for my \$1400 monthly consulting) it would leave an outstanding balance owed to me of \$13,000 (\$1400 per month for 5 months in which time I received no services whatsoever = \$7000 credited toward the \$20,000 tuition for the training he sent Grant to). My proposal was for him to have his company design the basic websites for my customers (9 in total) and we would call the account even. I felt that was very generous. \$6300 worth of services to wave a \$13000 balance of services)

During this time, I also at my own expense, flew out to Phoenix to speak at the convention, I waved my speaking fees of \$12,500 as a personal favor because I wanted to foster a long and mutually beneficial relationship for our companies. I never complained about this, and I've delivered everything initially agreed upon on my side and much more.

He didn't like my solution, but I remained wide open to ideas and very optimistic that we would find a solution that worked best for us. I invited him to be a part of a mentoring call the next day but to meet on the phone an hour prior so I could hear his ideas. He never called me at the agreed time, and did not accept my calls when I called. I checked my email and I had a message from him too long to reprint, but basically saying he didn't feel he owed me anything because we never had a signed contract.

All in all, I can argue with him about the contract, I tend to do business on a handshake and that's my fault. I'm not saying Inфуzy is a bad company or Inфуzy is a bad person, but I am warning anyone reading this to make sure everything is in writing with him, and you keep a very accurate record of things, because he tends to confuse time lines and commitments.

He's out the expenses for sending Nicholas and himself to my seminar. I'm out the expenses for hosting the seminar (It's a high end VIP where just expenses for attendee products exceed over \$1500) and flying out to speak at his event, and the charges on my credit card for consulting that never happened. It is what it is. I've taken bigger losses in my business before, but the blatant disregard Grant has for honoring his end of the bargain, and simply walking away because it was too time consuming and we never had a written contract has prompted me to file this complaint.

IM NOT SAYING DONT DO BUSINESS WITH GRANT AT INFUZY... Despite all of this, I still really like Grant, I think he and Nicholas are great people, in fact, I'm disappointed that we couldn't come to an acceptable solution. I was more than willing to compromise.

I'm simply stating that go in with your eyes wide open, and make sure you get signatures for everything between in the end, if it gets inconvenient for him, he will just walk away from his commitments.

Did you find this post useful? YES 8 NO 0

This Report was posted on Ripoff Report on 2/11/2011 9:16:03 AM and is a permanent record located here: //internet-services/inфуzy/infuzy-grant-james-is-quick-to-95d9d.htm. The posting time indicated is Arizona local time. Arizona does not observe daylight savings so the post time may be Mountain or Pacific depending on the time of year.

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